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 Foster Jr., S. Thomas (Customer Satisfaction)
 Fredericks, Joan O. (Customer Satisfaction)
 Gallagher, Susan H. (Special Report)
 Garrett, Eleanor H. (Health Care)
 Goodrich, Cynthia A. (Health Care)
 Griest, Debra L. (Research and Development)
 Gryna, Frank M. (Quality in the Service Industry)
 Hanewinkel, Ernie (Quality as a Way of Life)
 Harry, Mikel J. (Six Sigma)
 Henry, Jane E. (Teamwork)
 Hoerl, Roger W. (Six Sigma)
 Karlin, Ernest W. (Quality as a Way of Life)
 Keane, John (Education)
 Kelleher, Kevin H. (Teamwork)
 Knapp, Marian L. (Special Report)
 Lang, Alexandra (Benchmarking)
 Langley, Gerald J. (Benchmarking)
 Liou, Y.H. Andrew (Research and Development)
 Luria, Daniel D. (Benchmarking)
 MacRitchie, George (Education)
 Maher, Dan (Process Improvement)
 Marker, Michael B. (Education)
 Mehta, Pradip (Supplier Quality)
 Miller, Daren (Directories)
 Morrison, Ellen M. (Health Care)
 Mulkey, Johnny W. (Education)
 Myers, J. Gordon (Teamwork)
 Naveh, Eitan (Total Quality Management)
 O'Brien, Daniel (Process Improvement)
 O'Neil, James P. (Standards)
 Oswald, Lisa (Customer Satisfaction)
 Peterson, Yule S. (Management)
 Petrick, Joseph A. (Education)
 Plsek, Paul E. (Management)
 Provost, Lloyd P. (Benchmarking)
 Quesenberry, Charles (Total Quality Management)
 Reynard, Sue (Teamwork)
 Rice, Elizabeth J. (Conflict at Work)
 Rogers, Hank (Benchmarking)
 Salter, James M. (Customer Satisfaction)
 Saunders, Paula M. (Education)
 Scheffler, Joan M. (Supplier Quality)
 Schroer, Bernard J. (Process Improvement)
 Sebastianelli, Rose (Total Quality Management)
 Serfass, Richard (Tools of Quality)
 Shirley, Britt M. (Quality in the Service Industry)
 Sinn, John W. (Education)
 Smialek, Mary Ann (Teamwork)
 Snee, Ronald D. (Teamwork)
 Staffaroni, Kathy (Company Profile)
 Stewart, Steve (Process Improvement)
 Stratton, Brad (National Quality Month)
 Tamimi, Nabil (Total Quality Management)
 Taylor, C. Michael (Standards)
 Thisse, Lawrence C. (Management)
 Thomas, William (Customer Satisfaction)
 Turner, Ron (Education)
 Van Mieghen, Timothy (Supplier Quality)
 Vandenbrande, Willy W. (Tools of Quality)
 Wacławski, Janine (Performance Measurement)
 Waller, Patricia F. (Special Report)
 Watson, Gregory H. (Quality Profession/Employment)
 Weinstein, Larry B. (Education)
 Wessel, Dave, An Ounce of Prevention (Standards)
 Wiarda, Edith A. (Benchmarking)
 Wilgus, Alan L. (Conflict at Work)
 Williams, Joseph (Management)
 Wilson, Hilary M. (Standards)
 Wise, Stephen (Tools of Quality)
 Woodley, Kimberly S. (Health Care)
 Zonnenshain, Avigdor (Total Quality Management)
 Zuckerman, Amy (Knowledge Management)

